



TROUBLE SHOOTING INFORMATION ON SMOKE ALARMS

Smoke Alarm 'Chirping'

1. Low Battery - the alarm will emit a chirp every 40 seconds – replace the battery. Smoke alarms with built-in rechargeable battery, ensure Mains power is on and allow battery to recharge.
2. HUSH mode activated - In the event of a false alarm 'Hush can be activated to silence the alarm and de-sensitize the smoke alarm. The smoke alarm will chirp for 30 second interval and will automatically revert to normal operation after approx 15 mins.

Unable to remove alarm from base plate

1. Smoke alarms may have the anti-tamper plastic retaining screw on the edge of the alarm; if this is not wound out sufficiently the alarm cannot be removed from the base.
2. Slide the smoke alarm towards the direction of the arrow to disconnect it from the base plate.
3. Smoke alarm is safe to remove from the base plate, as the power is isolated in the base plate.

Low Battery on Rechargeable Smoke alarms

Some models have built in rechargeable battery. (TRFSD240PERL) If the smoke alarm is without mains power for a long period the battery can be drain to a very low level. Allow at least 24 hours for a low battery to recharge when mains power is restored. We recommend the smoke alarm to be disconnected from the base plate if the mains power will be turned off for an extended period of time.

Replaced Battery but alarm still 'chirps'

When replacing a battery follow these steps:

1. Remove the smoke alarm from the base plate. The battery is located behind the head of the smoke alarm. Remove the battery and replace with a brand new trusted brand of alkaline 9V battery.
2. Insert new battery and ensure the battery is fitted in the correct location with the tamper device folded down. Place the smoke alarm back onto the base plate and ensure green AC light is on.
3. When replacing the alarm onto the base plate take care not to activate the "HUSH" button as the alarm will emit a chirp to indicate that "HUSH" has been activated.
4. If the smoke alarm has an in built battery, allow 24 hours for the battery to recharge. If the smoke alarm continues to chirp, then contact our customer service